



# NOTICE

## STUDENT COMPLAINT POLICY

Dear Students:

**This school has a Certificate of Approval from the Texas Workforce Commission (TWC).**

**The TWC-assigned school number is: S3342**

**The school's programs are approved by TWC, as well as the following:**

Texas Higher Education Coordinating Board (THECB)

Accrediting Commission of Career Schools and Colleges (ACCSC)

Dental Hygiene: Accreditation from the Commission on Dental Accreditation (CODA)

Physical Therapist Assistant: Accredited by the Commission on Accreditation in Physical Therapy Education of the American Physical Therapy Association (CAPTE)

Respiratory Therapy: Continuing Accreditation from the Commission on Accreditation for Respiratory Care (CoARC)

Surgical Technology: Probationary Accreditation by the Commission on Accreditation of Allied Health Education Programs (CAAHEP), upon the recommendation of the Accreditation Review Council on Education in Surgical Technology and Surgical Assisting (ARC/STSA)

Vocational Nursing: Full Approval from the Texas Board of Nursing (TBON)

**Students must address their concerns about this school or any of its educational programs by following the grievance process outlined in the school's catalog.** Schools are responsible for ensuring and documenting that all students have received a copy of the school's grievance procedures and for describing these procedures in the school's published catalog. If, as a student, you were not provided with this information, please inform school management.

**Students dissatisfied with this school's response to their complaint or who are not able to file a complaint with the school, can file a formal complaint with TWC, as well as with other relevant agencies or accreditors, if applicable.**

**Information on filing a complaint with TWC can be found on TWC's Career Schools and Colleges Website at [www.texasworkforce.org/careerschools](http://www.texasworkforce.org/careerschools).**